

# COVID-19 RESPONSE

### netPark's Commitment During COVID-19

All of us at netPark care deeply about helping you and our global community. As individuals and organizations around the world respond to the COVID-19 virus, we want to share what we are doing to help minimize the impact on your health, safety, and access to netPark.

While we have taken a series of steps to protect the well being of our employees and our communities, we remain committed to maintaining and supporting the netPark platform without impact to your access. You'll still be able utilize all features of our netPark software as well as communicate with our support team. Our team will also continue to respond to requests as quickly as possible.

We'd also like to take this opportunity to thank you for being a part of the netPark family. At a time when people are using online and digital experiences more than ever before and when getting customer feedback in-person is not always possible, your thoughts and opinions will be more critical than ever.

If you have any questions or need assistance, please feel free to contact our <u>support team</u>.

Best regards, netPark

### Read on to find out more.



Overview of netPArk's Event Parking System

netPark's Event Parking System is the latest easy to use software development from the innovative team behind your favorite PARCs software. You will be able to process customer prepaid reservations, check-in customers with parking contracts and handle drive-up customers effectively and efficiently. With our innovative event parking system you can make parking for any event a positive customer experience. Starting at only \$99 a month, your business can have access to the following benefits:

- Fast customer processing by scanning a prepaid reservation, credential or process payments with a quick swipe of the customer's credit card.
- Prepaid reservations integration which allows customers to prepay for a reservation and employees can quickly scan a QR code from customer's phone.
- Robust reporting which allows real-time and historical data in a variety of formats.
- Utilize a variety of payment options including credit card, cash, contract credentials or saved credit cards.
- On-demand and digital receipts that can be printed or sent right to their phone.
- It is very easy to set up! All you need is an iPhone and our Event App installed to begin operating!

View our case study with Jaxport Cruise Parking to see our event parking system in action.

**JAXPORT CASE STUDY** 

# **OTHER NEWS**

### **NEW PARTNERSHIPS**

Announcing our new partnerships for February:

South Carolina Port Authority EZ Park



### Spring Parking Systems Anaheim City Center

Welcome to the netPark Family!

### **PARKING FUN**

The most expensive parking spaces are found in New York, where a permanent space can be as much as a million dollars!





### **SUPPORT HOURS**

netPark's Support hours are 10:00 am to 6:00 pm EST Monday through Friday. We are always available for emergencies 24 hours a day. Please contact us via e-mail at Support@netpark.us or call 833-638-7275.

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