

Welcome to the netPark newsletter! As a member of the netPark family, we want to keep you informed of the latest news and upcoming events. You can also view our newsletter at www.netpark.us

Look for us at the IPI Show in Las Vegas May 10-13! Booth # 614

Technology.....

netPark Hand Held Now Available!

The much anticipated netPark enabled hand held computer is now available. Like most of our products, the hand held features will be released in phases. Phase I allows for searching for a customer by license plate from either ticket history or customer profile, opening a parking ticket, printing a card stock parking ticket and changing the location of a vehicle.

For Phase I, here's how it will work: When the vehicle arrives, the valet attendant will enter the license plate number into the hand held device. A quick search by netPark to determine previous activity will determine the appropriate action. If the vehicle has parked previously or if there is an active customer profile, a parking ticket is opened and the customer information is automatically attached to the ticket. Additionally, the last name will be displayed on the hand held enabling customer recognition and verification. Next, the attendant will enter the return date and time, Make/Model and notes if desired. The attendant can then print a card stock parking ticket from the mobile Blue Tooth printer. If the license plate is not recognized, then the valet will simply enter the customer last name, return date and time, Make/Model, and then print the parking ticket.



netPark Shuttle Scanner

We have developed a very exciting technology that gives your customers the ability to scan their claim check right from the shuttle bus. Once scanned, a locate slip is automatically printed back at your facility. This new technology can increase customer service by reducing shuttle radio chatter and eliminate pulling up the wrong vehicle because of keying errors. Additionally, the need for an airport courtesy phone could be eliminated in certain situations.

netPark Valet Scanner

Looking for an easy, cost-effective way to process both transient and loyalty customers in a valet environment? The netPark Valet Scanner allows you to scan parking tickets to date/time stamp the ticket. You can also scan loyalty cards to link a customer profile to the ticket.

Contact us today at sales@netpark.us for additional information on these exciting new technologies.

Reservations....

Reservations- A Must Have!

If you're a self-park, valet or All-in-One operation, there is no denying that reservations have become a critical component to the success of any airport parking facility. Whether you are attracting business from a 3rd party reservation provider or your own local website, reservations are essential to the success of your business. If you are not currently taking advantage of reservations please contact us today to learn more about how reservations can energize your parking operation.



At netPark, we are always looking for new reservation partners with whom to integrate. We are pleased to announce that we have recently added Cheapairportparking.org to our reservation partner line-up. Contact us at sales@netpark.us for more information.

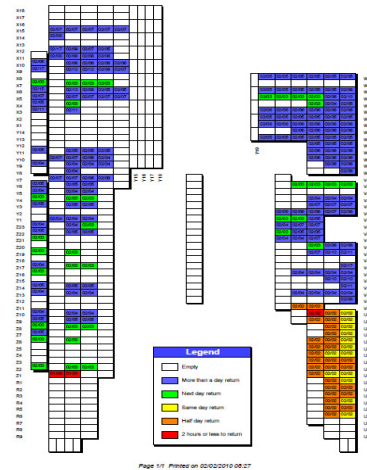
Continued...

Cool new stuff from netPark...

Lot Schematic Report

At netPark, we have always strived to provide our clients with the most accurate and useful reporting possible. We understand the strategic value of timely and accurate information. We are now pleased to offer the new "Lot Schematic Report". This new tool is a visual representation of your lot and can be generated by ticket #, due date or location. Vehicles are color coded allowing you to see if an imminent return needs to be unblocked. If you are tight on space and always shuffling cars, the Lot Schematic Report will allow you to better utilize your space and resources.

Contact us at sales@netpark.us for pricing information.



From the developers.....

There are so many features in netPark that can be considered hidden gems. They can save a great deal of time or money at any parking facility. We will briefly cover a few of these features in every issue.

Search Customer on Open Ticket

If the majority of your clients are recurring, there's a system setting for you. The "Search Customer on Open Ticket" will automatically display the customer chooser slider when creating a new ticket, streamlining the process and minimizing clicks needed to open up a new ticket. You can find this setting under Maintenance>System Settings>Misc Settings>Search Customer on Open Ticket.

Lost Ticket Button

Tracking customers with lost tickets just got easier with the addition of the *Lost Ticket Button*. This can be turned on by requesting netPark to add the *Lost Ticket button* to your screen. In conjunction with the *Stale Ticket Finder* you can more effectively reconcile your lost tickets. Give us a call today for a short training session!

Enhanced Audit Log

The *Audit Log* now gives you the ability to set priority levels for audit actions & you can even receive email alerts when these actions are performed. Go to Maintenance>Audit Category Maint, and set your customized audit level. The *Audit Log* can also track by "Identifier", which can be a customer number, ticket number, discount or coupon. This will allow you to easily monitor changes to these types of records.

Search all reservation sources

Searching for reservations just became easier, use the "ALL SOURCES" selection and all reservation records can be searched at once.

Website Design....



Energize your business with a first class website by **netPark!** Let us put our vast reservation experience to work for you!

Contact us today for a free consultation!